

United States Department of State National Visa Center 31 Rochester Ave., Suite 200 Portsmouth, NH 03801-2915



March 3, 2011

Dear Principal Applicant:

The immigrant visa petition recently filed on your behalf is now eligible for further processing at the National Visa Center (NVC). You will need the following identification numbers to carry out the next steps in the immigration process:

Your NVC Case Number: Your Invoice I.D. Number: Your Beneficiary I.D. Number:

Keep this letter in a safe place.

You will need the identification numbers again during the immigration process.

The first stage of visa processing is to **establish communication with the NVC** by registering an agent and your agent's contact information with the NVC. Your agent is a person you choose to receive communications from the NVC on your behalf. You may act as your own agent, or you may choose your petitioner, a family member, a friend, an attorney, an immigrant assistance professional, or any other person you trust to represent you.

If you decide to register another person as your agent, the NVC strongly recommends choosing a person with e-mail capability and a postal mailing address in the U.S.A. because postal mail delivery can be unreliable in some parts of the world. If you act as your own agent the NVC recommends e-mail as the quickest and most efficient form of communication.

To **establish communication and register your agent** you must visit the NVC website at **www.ImmigrantVisas.state.gov** and follow the instructions displayed. You may contact the NVC directly for answers to questions or for assistance by any of the methods described on the enclosed NVC visa information sheet. When contacting the NVC or any U.S. Embassy/Consulate about your case always include:

- The principal applicant's full name and date of birth
- The petitioner's full name and date of birth
- Your NVC case number

Sincerely,

Director

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^{*}The Department is currently testing an electronic application system for nonimmigrant visa application that will allow electronic submission and eliminate paper forms. Once testing on this application is completed the Department is examining whether or not the system can be used for the immigrant visa system.

Visa Information

If you have specific questions about a case, please contact the NVC. The preferred method of communication is e-mail.

E-mail The NVC's e-mail address is **nvcinquiry**@state.gov. In order to ensure a prompt response: Enter your case number in the Subject Line of the e-mail. -Include the applicant's name and date of birth, and the petitioner's name and date of birth in the body of the e-mail. If the petition is employment-based, include the company/organization name. -Ask about only one case per e-mail. 24 Hour An automated recorded message system is available 24 hours a day, 7 days a week to **Information** answer case status inquiries (603-334-0700). Customer Customer Service Representatives are available to respond to inquiries Monday through Service Friday from 7:30 AM to 12:00AM Eastern Standard Time (EST) (603-334-0700). **Postal Mail** National Visa Center Attn: WC 31 Rochester Avenue, Suite 200 Portsmouth, NH 03801-2909

When contacting the National Visa Center about an immigrant visa case, always include the following information:

Name of Principal Applicant Principal Applicant's Date of Birth Name of Petitioner Petitioner's Date of Birth Case Number

Please Note: If a period of one year passes without communication to the NVC, all submitted fees and documents expire and must be resubmitted to resume the immigration process. 10-2006National Visa Center